



# NMMC INSIGHTS



## Message from your leadership team,

To our most valued and #1 asset,

We are excited to announce the reintroduction of the employee of the month program, now revamped as the "Shining Star Award". We recognize that YOU are our number one asset and are working on formalizing this to recognize your value to NMMC. This program, which was formerly a quarterly award, aims to recognize and appreciate the outstanding efforts and contributions of our exceptional team members.

The "Shining Star Award" will continue to celebrate the dedication and hard work exhibited by our team members in making a positive impact on our organization. We believe that this program will motivate and inspire everyone to excel in their roles.

In addition to the "Shining Star Award", we are also reintroducing the well known "Daisy Award", a nationwide initiative designed to recognize extraordinary nursing care. This award, which will be awarded twice annually, is an opportunity to acknowledge the exceptional compassion and professionalism demonstrated by our nursing staff.

We encourage all staff members to actively participate in nominating their colleagues who consistently go above and beyond. Information and applications for both awards will be forwarded via email.

Your continuous commitment and dedication are what make our organization thrive, and we are excited to celebrate your achievements through these recognition programs.

Lastly, we will keep you informed as we continue to assess the option of an NMMC daycare and the enhancement of your current employee benefit package.

Again, thank you for all you do, each and every day.

Sincerely, Your NMMC Leadership Team



## Quality

Quality Improvement (QI) is an important part of healthcare. It helps us provide the best care for patients by following proven methods and creating reliable processes. QI tools help us identify and solve problems, use data to make decisions, and adjust our actions if needed. Change is constant in healthcare, and QI teaches us how to adapt quickly. QI projects also help reduce costs and waste. By using QI tools, we can enhance our services and serve our community better.

One way to evaluate the quality of care provided by hospitals is through the use of hospital leapfrog scores. Hospital leapfrog scores are a measure of a hospital's overall performance in patient safety, quality of care, and efficiency. They are determined by an independent organization called The Leapfrog Group, which assesses hospitals based on various factors such as hospital-acquired infections, medication errors, and nursing staffing levels.

The correlation between hospital leapfrog scores and the quality improvement (QI) department is significant. The QI department plays a crucial role in ensuring that hospitals meet the standards set by The Leapfrog Group and continuously improve the quality of care provided. They do this by implementing initiatives and projects that address areas of improvement identified by the hospital's leapfrog scores.

By actively working towards improving leapfrog scores, the QI department can contribute to the overall success of the hospital in delivering high-quality healthcare services. In the weeks and months to come, Sue Devoe and her team in the quality department will be working with all areas of NMMC to help in better understanding the significance of the quality program throughout the organization.



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## Nursing Home Construction Update

**For those of you who have not taken a ride around the new nursing home, you can see from the overhead drone photos that the exterior construction is nearing completion.**

**The large retaining wall in the front of the building is now complete and backfilled, giving a grand look to the front entrance.**



**Over the next few weeks, the roofing will be completed and the ground work will be cleaned up before winter.**

**As for the interior of the building, insulating, electrical and plumbing work continues in the newly completed wings.**



## Tour de la Vallée August 26, 2023

Please join and support the upcoming Tour de la Vallée event this Saturday August 23, beginning at 8am.

As you may already know, the Tour de la Vallée aims to raise funds for the Edgar J. Paradis Cancer Fund. By participating in this event, we not only display our solidarity with the cause but also engage in a healthy and exciting activity together. It is a fantastic chance to promote teamwork, camaraderie, and overall well-being within our organization, and the communities we serve.

This year's tour has been reinvigorated in an effort to raise money for those suffering from various forms of cancer. We have added categories for Motorcycles and ATV's this year as a way of opening up options for those wanting to participate. There will also be events throughout the afternoon for the entire family including games, food trucks, a beer garden and live music. Thanks in part to Hillside Sports in Fort Kent, an E-Bike is also being raffled off as a way of raising funds for the tour. See Claire in the admin office for tickets or stop by the switchboard..

And remember, the Edgar J. Paradis Cancer fund is a service of of NMMC. We hope to see you all there!



## Welcome to NMMC



**Brent Ramsey,  
CRNA**

**Brent has an extensive history in the medical field with patient care and relations dating back to 2011. He is former Army Staff CRNA working at Fort Bragg as well as Landstuhl Regional Medical Center in Germany.**

**He is highly trained, efficient and knowledgeable anesthesia professional with solid nursing background and history of smoothly supporting diverse procedures. Accurately calculate dosages based on patient data and first-hand evaluations. Well-coordinated in responding to emergencies and managing routine pre- and postsurgical care.**

**Please welcome Brent when you meet him in the halls. You will also see Brent, his wife and children around town in Fort Kent, so please take a minute to welcome the entire family to the area.**



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## HR Department Highlights

I hope this message finds you well. As we approach the end of the year, we would like to remind all staff members to prioritize the completion of your annual training requirements, RELIAS, etc. These trainings are crucial for maintaining our high standards of performance and ensuring a safe and productive work environment. Additionally, be advised that this year's flu vaccines are now available for all staff members. We strongly encourage you to take advantage of this opportunity and schedule your vaccination at the earliest convenience. By getting vaccinated sooner than later you won't have to worry about rushing at the end of this year.

Please reach out to our HR department if you have any questions about the training modules or the vaccination process. Your dedication to your professional growth and well-being is highly valued, and we appreciate your ongoing commitment to the success of NMMC.

Sincerely, Matt Morrin

## Plan Your Retirement with Lincoln Financial

Lincoln Financial will be available on **September 20, 2023** for Virtual Retirement Consulting. You can schedule an appointment to meet with Terri Gulliver, Senior Retirement Consultant to:

- Review your account
- Make sure you're saving enough to retire when and how you'd like
- Learn about funds and ways to diversify your investments
- Get help with rollovers into your account
- Get answers to your account and retirement questions

To schedule a meeting with Terri, please download the following link: [www.LFG.com/NorthernMaineSchedule](http://www.LFG.com/NorthernMaineSchedule)

## Welcome To NMMC

Meagan Eastman – CNA  
 Isabel Kiledjian – Psych Tech  
 Tiffany Stanley- Medical Assistant



Megan Jandreau – RN (ICU)  
 Jacqueline Paradis – EVS Attendant at Forest Hill  
 Mia Thibodeau – Psych Tech  
 Nichole Burke – LPN at Forest Hill  
 Craig Dubay – MLT ( Lab )  
 Sheron Ngum – CNA at Forest Hill



**SAVE THE DATE**

**Out of  
Darkness Walk  
Sept. 16, 2023**